



# Childminding Quickstart Guide

## Welcome families!

We are so excited for your children to join the Childminding program at Vivo! Our goal is to build strong relationships right from the beginning and provide a comfortable, safe, caring environment for your child to play in while they are away from their families. We hope you and your children have an outstanding experience at Vivo during your 2-hour session!

## Transitions can be difficult

We suggest trying the following to ease the transition for your children:

- Begin talking about the program and the exciting toys, art experiences and outdoor space!
- Take a walk through Vivo; Show them the space so they can feel familiar with the environment
- Feel free to bring a special toy or item of your child's

## Important items

- ✓ Bring a labelled water bottle and a healthy snack
- ✓ Remember indoor shoes for when the weather is wet
- ✓ Pack diapers, wipes, and change of clothing as necessary for your child

## Arrival expectations

Upon arrival, please check in with guest services, if needed, and proceed down the Genstar Hallway (West side of Vivo, heading North) to the Play Lab. Sign your child in at the Childminding desk and the Childminding Attendant will confirm we have your contact number and location as to where your class is within Vivo. The same person to sign-in your child, must be the same person to sign-out your child.

## Parent/guardian must remain on Vivo's premises during Childminding

Please be sure to complete the Childminding Registration Form via the QR code to the right. You will only need to complete the form once.



## Settling In

One parent/guardian is welcome to settle their child into the environment by engaging them in an activity of child's choice. Once your child is comfortable with the Childminding Attendant, we ask that the parent/guardian leaves. Families are welcome to arrive 15 minutes prior to class to settle in, knowing our team will only just be arriving at that time to set up.

If you have any questions, please reach out to us at [guestservices@vivo.ca](mailto:guestservices@vivo.ca)  
Childminding FAQ's and schedule can be found on our website: [www.vivo.ca/the-centre/childcare](http://www.vivo.ca/the-centre/childcare)



**We can hardly wait to play and have fun with your child!**  
Thank you for your continued support!